

# CrISP Support Volunteer Role description

Together we are help and hope for everyone living with dementia



# CrISP Support Volunteer



## Why we need you

The Carers Information and Support Programme (CrISP) provides information on all aspects of caring for a person with dementia in a group learning environment. Carers are able to share their experiences and in addition find out about local and national services which offer guidance and support. As a CrISP Support Volunteer, you will help Alzheimer's Society staff to run the programme providing support to people affected by dementia



## What you will be doing

- Supporting the staff member with the delivery of the CrISP sessions.
- Helping to set up the venue and tidy away at the end of the session.
- Welcoming carers to the sessions and helping with refreshments.
- Talking and listening to carers and encouraging them to share their experiences.
- Helping to gather feedback from carers, to develop and improve future sessions.
- Attending local events to promote the CrISP programme.



## This role will suit you if you

- Have good communication and listening skills, both one to one and within a group setting.
- Have knowledge of, or a willingness to learn about dementia and its impact on people.
- Are empathetic, patient and considerate.
- Are confident, willing to engage with your local community and enjoy being part of a team.



## What you can expect from us

- We will make you feel welcome, included and respected.
- You will receive training, ongoing supervision and support.
- You can claim pre-agreed out of pocket expenses (for example, travel) in line with our policy.
- We'll keep you up to date with relevant policies and procedures that apply to your role.
- You'll have access to learning, development and engagement opportunities for volunteers.



## What we need from you

To ensure the safety and security of people with dementia we ask for:

- One reference and proof of identity.
- To put the role into practice most effectively volunteers are recommended to continue for at least 3 months.
- Learning at the start will take about 2 hours, followed by periodic refreshers.