

Regional Fundraiser – Merseyside & Isle of Man

Job description

Together we are help and hope for everyone living with dementia



Who we are

Dementia is the UK's biggest killer. One in three people born in the UK today will develop dementia in their lifetime.

At Alzheimer's Society, we're the UK's leading dementia charity and the only one to tackle all aspects of dementia by giving help and hope to people living with dementia today and in the future. We give vital support to people facing the most frightening times of their lives, while also funding groundbreaking research and campaigning to make dementia the priority it should be.

Together with our supporters, we're working towards a world where dementia no longer devastates lives.

Our values

Our values tell everyone who we are as an organisation.

Our values make sure that our focus is clear for the challenges and opportunities ahead and remind us of what we all stand for.

Our values are evident in everything we do, how we do it and how we work together.

These are not just words on a wall, we live these every day in all our work. We are determined to make a difference when and where it matters most, by being passionate, focussed and making a lasting impact for people affected by dementia.



Determined to make a difference

We're passionate, we're focused and we make a lasting impact for everyone living with dementia.



Trusted expert

We're listening, we're learning and we use experience and evidence.



Better together

We're open, we combine our strengths and we achieve more together.



Compassionate

We're kind, we're honest and we don't shy away from challenges.

Through our values we will make the greatest difference for people affected by dementia. Whether you are someone living with dementia, a family member or carer, a supporter, a donor, a colleague from another organisation, an employee or a volunteer, these four values will shape your experience with Alzheimer's Society.

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Position in the organisation

Reports to the Regional Fundraising Manager.

Member of our North and Northern Ireland team within Regional Engagement.

Part of our Income and Engagement directorate

Purpose of this role

At Alzheimer's Society we are advisors, supporters, fundraisers, researchers, influencers, communicators, technical specialist and so much more. We are volunteers, we are employees, and together we are here to make a difference to the lives of people with dementia and their carers.

We are here for anyone affected by dementia to help them navigate some of the hardest and most frightening times of their lives.

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As the main contact for regional fundraising within your geographical area, you will represent and promote the work, vision, and purpose of the Society locally, whilst also promoting and supporting the wider work of the Regional Engagement team. As a Regional Fundraiser, you are 'the fundraising face' of the Alzheimer's Society in your geographical area and will engage and inspire your supporters to raise funds and awareness for us. You need to be a trusted regional expert capable of building mutually beneficial relationships and working collaboratively to provide exceptional stewardship.

Typically, you will be responsible for your core counties to manage in your area. However, sometimes you will need to be flexible and ready to focus on other areas where funds are also raised. For example, you might need to help attract new supporters from different places or take care of existing supporters across various income streams in other areas. We will seek to maximise your skills effectively in your core counties, while also making sure they benefit the wider region's needs. This way, we can make the biggest impact in fundraising for people affected by dementia.

Your role will focus on

- Maximising fundraising income from three core income streams within a geographical area – companies, organisations, groups, associations, and individuals up to the value of £100k
- Relationship building– providing exceptional stewardship to build relationships that boost retention and lifetime value for our supporters.
- Acquisition & pipelining – driving new business income (from prospecting through to pitch development and delivery)

We are looking for someone who exemplifies our values, someone who is: Determined to make a difference when and where it matters most. A trusted expert who believes in working Better together and demonstrates true Compassion.

Key accountabilities and responsibilities

- Grow income across NI South to exceed targets and deliver KPIs.
- Develop and deliver plans for local fundraising across three core income streams, providing exceptional stewardship to achieve financial targets.
- Support work needed across the region to deliver and exceed income targets.
- Recruit and manage volunteers in line with the activity plan.
- Work proactively to identify and deliver new fundraising opportunities, through pipelining and winning new income from Corporate, Groups and Associations, Individuals and Third-party activities to maximise income streams.
- Deliver excellent account management and stewardship appropriate to value and opportunity.
- A trusted expert with knowledge of the geographical area needed to produce an activity plan to deliver and drive KPIs.
- Work with a budget to manage and deliver income, providing detailed commentary and insights to the line manager on variances, capacity and trends at regular intervals agreed.
- Maintain effective relationships with colleagues and identify cross-departmental opportunities where appropriate by working collaboratively.
- Create and maintain mutually beneficial relationships with all supporters, maximising retention and long-term value to the Society.
- To carry out reasonable duties as might be required, which are commensurate with the nature of the post, to meet the needs of the Directorate.
- Expectation to proactively seek opportunities to deliver face-to-face stewardship, acquisition and representing the society at events, including working occasional evenings and weekends.
- Ability to travel across your patch regularly to deliver stewardship.
- Attend face-to-face departmental meetings and other events, which may include overnight stays.

We are looking for someone who can...

- Adhere to all the Society's service standards, policies and procedures.
- Comply with the data protection regulations, ensuring that information on clients remains confidential.
- Be responsible for personal learning and development, to support the learning and development of others and the whole organisation.
- Work in a manner that facilitates inclusion, particularly of people with dementia.
- Implement the Society's health and safety policy and procedures, ensuring that all practices and procedures are undertaken in accordance with a healthy and safe working environment and that all staff and volunteers for whom you may be responsible are aware of their responsibilities in respect of their role, monitoring data and recommending action as required.
- Administrate and organise own work to ensure that it is accurate and meets quality targets, reasonable deadlines, and reporting requirements.
- Follow the Society's management information guidelines and requirements, including ensuring appropriate monthly measures on service usage levels are collected and submitted on the services database or other systems in accordance with deadlines.

Person specification and selection criteria

Skills & knowledge	Application (A) or Interview (I)
Experience in relationship community fundraising or ability to demonstrate transferable skills	A/I
Good understanding of budgeting and financial management	A/I
Experience in identifying and acquiring new business opportunities	A/I
Experience of delivering excellent supporter stewardship and/or customer care	A/I
Able to analyse data and information to make decisions	A/I
Proven track record in achieving financial and non-financial targets	A/I
Proven experience in excellent customer or account management	A/I
Experience of working with volunteers	A/I
Ability to work remotely and independently, and travel across an extensive patch	A/I
Full driving licence and access to a car	A/I

Competencies & personal attributes	Application (A) or interview (I)
Be a team player, supporting colleagues when there are deadlines, and who knows when to ask for help themselves.	A/I
Be a self-starter and incredibly motivated.	A/I
Excellent organisational and timekeeping skills.	A/I
Excellent attention to detail.	A/I
Non-judgemental communication	A/I
Commitment to and understanding of equal opportunities	A/I
Understanding of the inclusion agenda and its relevance within a diverse society	A/I

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Our benefits



Financial Security

- Group Personal Pension Plan with Scottish Widows – with up to 8% employer contribution rate
- Life Assurance Scheme – two times your annual salary
- Society Plus and Smart Spending App – giving you unbeatable savings at hundreds of retailers



Health & Wellbeing

- Health Cash Plan
- 24/7 Employee Assistance Programme including online and face to face counselling
- Discounted gym membership with Society Plus
- Lived Experience Networks
- Mental health app and unlimited therapy



Personal Development

- Apprenticeships
- Women in Leadership development programme
- Leadership development programme
- Financial support towards relevant professional qualifications



Family & Dependants

- Enhanced family leave – 16 weeks paid for all parents
- Paid time off work for fertility treatments for both partners
- Paid carers leave
- Paid dependants leave
- Paid compassionate and bereavement leave
- Paid time off work to support those transitioning



Recognition

- Annual people awards
- Long service awards
- Thank you eCards
- Values Hero and Society Legend Awards



Work Life Balance

- Annual leave of 27 days increasing to 30, plus bank holidays
- Career breaks of up to 3 months
- Flexible working
- Wellbeing leave