

Group Support Volunteer Role description

Together we are help and hope for everyone living with dementia



Group Support Volunteer



Why we need you

Our group services offer people affected by dementia the opportunity to access support and information, to meet others in a similar situation and to engage in meaningful activities.

Your involvement as a Group Support Volunteer will enable people affected by dementia to engage in activities to support their wellbeing, to receive the support they need and to socialise in a welcoming and relaxed environment.



What you will be doing

- Welcoming and talking to people affected by dementia, enabling them to feel comfortable and included.
- Helping to set up the location and tidying away at the end of the group.
- Preparing and distributing refreshments.
- Encouraging and supporting people affected by dementia to participate in activities at the group location.
- Referring group participants to Society staff for further support as appropriate



This role will suit you if you

- Have good verbal communication and listening skills.
- Enjoy meeting new people and being part of a team.
- Are aware of or are willing to learn about dementia and its impact on people.
- Can demonstrate empathy and compassion



What you can expect from us

- We will make you feel welcome, included and respected.
- You will receive training, ongoing supervision and support.
- You can claim pre-agreed out of pocket expenses (e.g. travel) in line with our policy.
- We'll keep you up to date with relevant policies and procedures that apply to your role.
- You'll have access to learning, development and engagement opportunities for volunteers



What we need from you

To ensure the safety and security of people with dementia we ask for:

- Two references and proof of identity.
- To put the role into practice most effectively volunteers are recommended to continue for at least 6 months.
- Learning at the start will take about 2-3 hours, followed by periodic refreshers.